



INNOVATE TEACHING AND LEARNING

WITH OPEN SOURCE SOFTWARE
LEARN MORE AT: WWW.RSMART.COM

WHY “SUPPORTED” OPEN SOURCE SOFTWARE?

With the traditional model of vended software, upgrades are costly and finding help is difficult. Vendors have little incentive to improve the software between major releases, and support is often an afterthought. The problem is that the vendor controls the investment, so the vendor determines how fast to improve the software and where you can turn for support. Open source changes who is in control.

rSmart has embraced the open source model to give you advanced technology that moves at the pace of the community at a low cost. Let rSmart keep you current with the latest feature updates, maintenance releases, regulatory updates and bug fixes while you enjoy rapid innovation and trusted delivery. With rSmart maintaining Sakai and Quali, your limited IT resources are free to participate or turn their attention to other areas in which their innovation and expertise are needed.

rSmart’s support gives you peace of mind because we are accountable for the ongoing performance, stability, and reliability of the open source applications you use. rSmart already provides this “insurance policy” to diverse educational institutions around the world. We understand the demands of education IT as well as the benefits of open source in education.

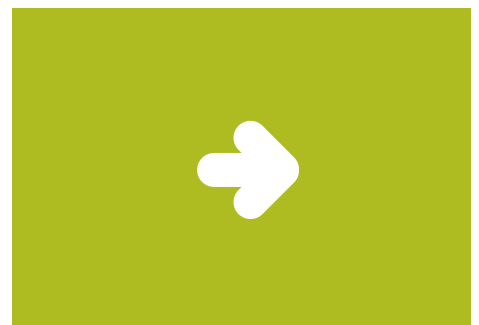
VALUE OF rSMART OPEN SOURCE SOFTWARE SUPPORT SUBSCRIPTIONS

Confidence. Peace of mind. Satisfaction. These are the feelings you’ll experience with an rSmart open source support subscription. rSmart support ensures that your deployments of Sakai and Quali—the leading open source applications in the education community—run at optimal levels. rSmart takes the stress out of running your institution’s open source software applications.

OPEN SOURCE INNOVATION IS CONTINUOUS INCLUDING:

- ➔ New capabilities
- ➔ Improved features
- ➔ Security updates
- ➔ Expanding platform support
- ➔ Ongoing fixes

THE CHALLENGE IS KEEPING UP WITH IT!



WHAT ARE THE BENEFITS OF rSMART'S SUBSCRIPTION? AN rSMART SUBSCRIPTION OFFERS:

INNOVATION

Provide user-centered tools that improve education outcomes.

PREDICTABLE COSTS

Know how much support will cost from year to year.

PROTECTION

Protect your system with regular security updates, maintenance patches, regulatory updates and fixes.

FLEXIBILITY

Choose the configurations and tools that fit your needs.

RELIABILITY

Know that bugs are quickly found, fixed, and patched.

LOWER RISKS

Have a partner there to minimize risk in case something goes wrong.

PEACE OF MIND

The rSmart team of experts is here to be your safety net.

OPEN SOURCE INNOVATION WITHOUT STAFF INCREASES

	Vended Proprietary Software	Open Source Software	rSmart Supported Open Source Software
Open source license		●	●
Support provided by contractually obligated party	●		●
No large upfront licensing fees		●	●
Professionally packaged and certified software releases	●		●
Freedom to use software on your terms		●	●
Intellectual property assurances	●		●
No vendor lock-in		●	●
No need to hire additional staff	●		●

WHAT IS INCLUDED IN THE rSMART OPEN SOURCE SUPPORT SUBSCRIPTION?

- ➔ An rSmart-certified open source software distribution, including the packaging and testing required for a professional software release
- ➔ Regular maintenance releases and updates
- ➔ Regulatory updates as required (Kuali)
- ➔ Multi-tier software support and trouble-shooting assistance
- ➔ Ongoing development in cooperation with the community to improve the software
- ➔ Intellectual property assurances
- ➔ Access to technical and functional experts
- ➔ Rights to use the rSmart Network (RSN), our web-based personalized support portal that includes a self-help knowledgebase, documentation, templates, tools, and other useful resources
- ➔ A portion of your annual subscription underwrites rSmart's contribution to the open source community in the form of software development and community leadership that are critical to the sustainability of the projects we support. Be confident knowing that your subscription indirectly strengthens the open source community.

FOR MORE INFORMATION, VISIT **WWW.RSMART.COM**

OR CALL TOLL FREE **866.874.4338**